

Aden Caravan and Camping Site, Station Road, Mintlaw, AB42 5FQ

TERMS AND CONDITIONS FOR TOURING CARAVANS/CAMPING

Email: wardens@adencaravanandcamping.co.uk Tel: Warden 07786 885435 Office: 01771 622071

PLEASE READ THESE CAREFULLY. BY MAKING A BOOKING YOU ARE DEEMED TO HAVE ACCEPTED THEM

1. A deposit of 50% is required at time of booking. The balance is due 28 days prior to arrival date. If booked within 28 days of arrival, full payment shall be required at time of booking. Failure to settle an outstanding balance may result in your booking being cancelled.
2. In the unfortunate event that you need to cancel your booking, our cancellation policy is as follows: • If cancelled within 14 days of your arrival your booking is non-refundable. • If cancelled more than 14 days before your arrival you will be refunded less the deposit amount.
3. Pitches will be available from 1pm and should be occupied by 7pm on the day of your arrival. Pitches must be vacated by 12 noon on the day of your departure. Any variation to this must be agreed with the warden in advance.
4. Touring caravans must occupy the pitch allocated to them. Requests for a specific or change of pitch can be made but cannot always be guaranteed.
5. Tents are not permitted outside the designated camping areas.
6. Due to Fire regulations, only one vehicle to be parked at each caravan/tent pitch. There is a car park at the entrance to the site for visitors/additional vehicles. All vehicles must be reversed parked throughout the site. Commercial vehicles are not permitted on site.
7. There is a strict 5 mph speed limit on site, and this must be adhered to. Failure to comply may result in your removal from the site.
8. Site entry gates are closed at night between 10 pm and 7.30 am. Please park in the car park at the entrance if you plan to use your vehicle when gates are closed. Do not use your vehicle on the site when gates are closed.
9. Open fires, fireworks or Chinese lanterns are not permitted on site. BBQ stands must be used in the camping ground. BBQs should not be put directly on the grass or the picnic tables in the caravan site.
10. The maximum period during which any caravan/motorhome or tent may occupy a pitch continuously is 3 weeks, unless otherwise agreed with the Warden.
11. Particularly large caravans or tents may be unsuitable for our pitches. Please check with the Warden before booking to ensure these can be accommodated.
12. All caravan/campers must keep the pitches in a neat and tidy condition. The cost incurred by the site to clean up will result in a charge. Ground sheet must be a breathable variety.
13. All property which is brought on to the caravan park is at owner's own risk. Buchan Development Initiative (BDI) shall not be responsible for any damage to, loss or theft from any caravan, tent, awning, vehicle or property, or injury to any person staying or visiting the park however caused.
14. Waste water (grey water) from the sink in touring caravans and tents must be collected in a suitable container and be emptied at the facilities provided which should be left in a tidy condition. All sewage waste from chemical toilets must be emptied at the chemical toilet disposal unit in the facilities block. WIPES OF ANY KIND MUST NOT BE PUT INTO THE TOILETS OR THE CHEMICAL TOILET DISPOSAL UNIT.
15. Refuse from caravan/tents must be deposited in the waste bins which are situated around the site. These are for normal domestic rubbish only and not for bulky items which should

be disposed of at Council waste disposal locations. Please recycle appropriately in the bins provided.

16. Please use the laundry room, and not the toilet block, for the washing of clothes, crockery, and utensils.
17. Children under 16 years of age are not permitted to camp on site unless accompanied by a responsible adult and under direct care and supervision.
18. Parents are responsible for providing all supervision of their children whilst on site and in the building. Children must not be allowed to play in the amenity block. Children under the age of 5 must be accompanied by an adult when using the toilet and shower facilities.
19. Quad bikes, trials bikes and powered scooters/hoverboard or similar are not permitted on site for health and safety reasons. You must not use a drone, powered model aircraft or any other powered flying object on site.
20. Children must not ride bicycles/scooters etc. in a manner that may cause a danger or nuisance to others and are not allowed to be used in areas around the reception and facility block.
21. Dogs must be kept on leads while outside your caravan/awning/tent. It is the owner's responsibility to clean up after their pet, using the bins provided. Dogs are not permitted in the facilities block (excepting assistance dogs.) There is a designated dog exercise area in Aden Country Park. Free poo bags available at reception. Dogs should not be left unattended at any time.
22. Bookings cannot be accepted for hen/stag parties.
23. We operate a zero-tolerance policy on abuse (physical, verbal), violent or threatening behaviour towards our staff. All caravan/tent owners and visitors shall conduct themselves in an orderly and respectful manner. Anyone not complying with this rule will be evicted from the site with immediate effect and no refund will be given.
24. Please respect the privacy of other site users and keep noise to a minimum, particularly between the hours of 10.00 p.m. to 7.00 a.m. daily.
25. Alcoholic drinks may only be consumed in and around the immediate vicinity of your caravan/tent or that of which you are a guest and within the marquee during an event (quiz, bingo, etc).
26. BDi reserves the right to remove from or prevent access to the Caravan and Camping Park, any person(s) in serious or persistent contravention of these terms and conditions.

IN THE EVENT OF AN EMERGENCY PLEASE CALL 999 FIRST THEN ADVISE THE WARDEN.

COVID 19

During times of pandemic everyone on site is required to follow the rules and guidelines laid down by the Government. These change regularly and all users of the site must ensure they are up to date with the regulations and comply with those pertinent at any given time.

The Directors reserve the right to implement any rules, they deem fit, at any time to ensure the safety of staff, residents, guests and visitors.